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## BIB DATA SHEET

CONFIRMATION NO. 2060

<b>SERIAL NUMBER</b> 09/745,305	<b>FILING or 371(c) DATE</b> 12/21/2000 <b>RULE</b>	<b>CLASS</b> 379	<b>GROUP ART UNIT</b> 2614	<b>ATTORNEY DOCKET NO.</b> 909310-US-NP (RWB) (A007)	
<b>APPLICANTS</b> Peter Tavernese JR., Kings Park, NY; <b>** CONTINUING DATA *****</b> <b>** FOREIGN APPLICATIONS *****</b> <b>** IF REQUIRED, FOREIGN FILING LICENSE GRANTED **</b> 02/05/2001					
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and Acknowledged /QUYNH H NGUYEN/ Examiner's Signature		<input type="checkbox"/> Met after Allowance QN Initials	<b>STATE OR COUNTRY</b> NY	<b>SHEETS DRAWINGS</b> 2	<b>TOTAL CLAIMS</b> 28
				<b>INDEPENDENT CLAIMS</b> 4	
<b>ADDRESS</b> Maldjian Law Group LLC 36 Bingham Avenue Rumson, NJ 07760 UNITED STATES					
<b>TITLE</b> CUSTOMER SERVICE RESPONSE SYSTEM FOR INTERACTION WITH CUSTOMER SERVICE AGENTS					
<b>FILING FEE RECEIVED</b> 934	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:			<input type="checkbox"/> All Fees	
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